

Integrity Playbook

Ethical Leadership Training Overview

Client

Framework

The Result

An organization sought to strengthen ethical leadership from the manager level and move beyond “check-the-box” compliance training. The goal was to embed integrity into daily decision-making while reinforcing accountability under the Code of Conduct.

The Integrity Playbook is a **custom-built leadership program** designed to move ethics and compliance out of policy binders and into everyday decision-making.

Managers stop seeing ethics as “someone else’s job” and start leading with integrity—consistently, visibly, and confidently.

The Challenge

- Managers believe they already “know” compliance
- Ethics issues are viewed as the responsibility of Compliance—not leadership
- Cross-functional alignment is uneven
- Engagement risks remaining passive rather than practical

The Approach

Ethical Edge Experts partners with internal leadership to deploy a **customized Integrity Playbook™ program**, supported by:

- Senior compliance ownership
 - Cross-functional collaboration (L&D, IT, Communications, Compliance)
 - Leadership endorsement
 - From Managers to Executives
 - Interactive learning methods (real-life scenarios, polling, short videos)
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The Shift

During the sessions, managers will reframe their understanding of compliance:

From awareness → ownership
From policy readers → ethics leaders
From escalation-only → active prevention

Managers tasked to review their Code of Conduct, will lead Integrity Moments with employees, and began identifying issues earlier—before escalation.

Outcomes



- Strong participant feedback
- Increased engagement and accountability
- Clear understanding of managers' ethical leadership role
- Practical application beyond the classroom

Risk Reduction Impact

- Reduced retaliation exposure
- Increased early reporting
- Decreased policy violations through prevention
- Improved audit outcomes

Key Takeaway

When managers are empowered—not lectured—ethics becomes a leadership behavior, not a department.

